

ID-QUEUE, Inc.

Website Privacy Policy

Introduction

ID-Queue, Inc. ("**we**" or "**Company**") respects your privacy and we are committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide when you visit the website www.idqueue.com ("**Site**") and/or our mobile application "ID-Queue ENT" available on ios and Android ("**Application**" and, together with the Site, collectively referred to herein as the "**Website**") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy also applies to the services and software provided on or in connection with the Website ("**Services**").

This policy applies to information we collect:

- On the Website.
- In email, text, and other electronic messages between you and the Website.
- Through mobile and desktop applications you download from the Site, including without limitation the Application, which provide dedicated non-browser-based interaction between you and the Website.
- When you interact with our applications on third-party websites and services, if those applications include links to this policy.

It does not apply to information collected by:

- Us offline or through any other means, including on any other website operated by Company or any third party (including our affiliates and subsidiaries); or
- Any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from or on the Website.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using the Website, you agree to this privacy policy. This policy may change from time to time (see Changes to Our Privacy Policy). Your continued use of the Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Children Under the Age of 16

Our Website is not intended for children under 16 years of age. No one under age 16 may provide any information to or on the Website. We do not knowingly collect personal information from children under 16. If you are under 16, do not use or provide any information on the Website or through any of its features, register on the Website, make any purchases through the Website, use any of the interactive or public comment features of the Website, or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 16 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 16, please contact us at: admin@id-queue.com.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Website, including information:

- By which you may be personally identified, such as name, postal address, e-mail address, telephone number, any other identifier by which you may be contacted online or offline ("**personal information**");
- That is about you but individually does not identify you, such as gender, professional title, company name, employment history, military history, educational history, personal summary, password and geographical location; and/or
- About your internet connection, the equipment you use to access our Website, and usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the Website. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.

Information You Provide to Us

The information we collect on or through our Website may include:

- Information that you provide by filling in forms on our Website. This includes information provided at the time of registering to use our Website, subscribing to our Services, posting material, or requesting further services. We may also ask you for information when you report a problem with our Website.
- Records and copies of your correspondence (including email addresses) if you contact us.
- Your responses to surveys that we might ask you to complete for research purposes.
- Your search queries on the Website.
- Communications between you and the Company, communications between you and other users of the Services, and any other information you provide to us.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Website, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Website.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

We also may use these technologies to collect information about your online activities over time and across third-party websites or other online services (behavioral tracking).

California law requires us to let you know how we respond to web browser Do Not Track ("DNT") signals. As there is no comprehensive industry or legal standard presently for recognizing or honoring DNT signals, we do not respond to them at this time. Our Website does not support "Do Not Track" browser settings and does not currently participate in any "Do Not Track" frameworks that would allow

us to respond to signals or other mechanisms from you regarding the collection of your personal or non-personally identifiable information.

The information we collect automatically may include personal information or we may maintain it or associate it with personal information we collect in other ways or receive from third parties. The collection of this information helps us to improve our Website and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Website according to your individual interests.
- Speed up your searches.
- Recognize you when you return to our Website.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.
- **Flash Cookies.** Certain features of our Website may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from, and on our Website. Flash cookies are not managed by the same browser settings as are used for browser cookies. For information about managing your privacy and security settings for Flash cookies, see Choices About How We Use and Disclose Your Information.
- **Web Beacons.** Pages of the Website and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

We may also receive personal information about you from third parties and combine that with information we collect through our Services. For example, we may obtain information when you login or register with us through a third-party social network or authentication service, such as Facebook, LinkedIn, GitHub, ID.me, or Google. These services will authenticate your identity and provide you the option to share certain personal information with us, which could include your name, email address, address book and contacts, or other information. Similarly, when you interact with us through a social media site or third-party service, such as when you like, follow or share Company content on any third-party social network, we may receive certain information from the social network including your profile information, picture, user ID associated with your social media account, and any other information you permit the social network to share with third parties. The data we receive from these third-party sites is dependent upon that third party's policies and your privacy settings on that third-party site. You should always review, and if necessary, adjust your privacy settings on third-party websites and services before linking or connecting them to our Website or Services.

Third-Party Use of Cookies and Other Tracking Technologies

Some content or applications on the Website may be served by third parties, including content providers, customers who subscribe to our Services, and application providers. These third parties may use cookies

alone or in conjunction with web beacons or other tracking technologies to collect information about you when you use our Website. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. For information about how you can opt out of receiving targeted advertising from many providers, see Choices About How We Use and Disclose Your Information.

Information We Collect Through Other Means

We use your Information to operate, debug, maintain, and provide to you the features and functionality of the Services, as well as to communicate directly with you, such as to send you email messages. We may also send you Services-related emails or messages (e.g., account verification, change or updates to features of the Services, technical and security notices) and/or newsletters, surveys, offers or other promotional materials. We may also, upon receiving your consent, publish feedbacks and testimonials that we may receive from you. For more information about your communication preferences, see Choices About How We Use and Disclose Your Information.

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To provide you with notices about your account and/or subscription, including expiration and renewal notices.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- To remember information so that you will not have to re-enter it during your visit or the next time you visit the Website.
- To provide and monitor the effectiveness of our Services.
- To recognize and contact you across multiple devices.
- To monitor aggregate metrics such as total number of visitors, traffic, usage, and demographic patterns on our Website.
- To diagnose or fix technology problems.
- To otherwise to plan for and enhance our Services.
- To notify you about changes to our Website or any products or services we offer or provide through it.
- To allow you to participate in interactive features on our Website.
- In any other way we may describe when you provide the information.

- For any other purpose with your consent.

Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect, or that you provide, in each case as described in this privacy policy:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.
- To the public when you provide feedback or certain User Contributions on our Website. For example, if you post User Contributions on our blog or comment on our social media sites, your information, such as your name, company name, state of residence or business, and your comments, may be displayed on our Website or on our social media pages.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of ID-Queue, Inc.'s assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by ID-Queue, Inc. about our Website users is among the assets transferred.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:

- To comply with any court order, law or legal process, including to respond to any government or regulatory request.
- To enforce or apply our terms of use [http://id-queue.com/wp-content/uploads/2021/05/Website-Terms-of-Use ID-Queue.pdf](http://id-queue.com/wp-content/uploads/2021/05/Website-Terms-of-Use-ID-Queue.pdf) or the terms of your subscription license for Services entered between you and ID-Queue, Inc., and other agreements, including for billing and collection purposes, or to protect the security or integrity of our Services.
- If we believe disclosure is necessary or appropriate to protect the rights, property or safety of ID-Queue, Inc., our customers who subscribe to our Services, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

We do not sell, trade, or rent your personal information to others. We may share generic aggregated demographic information not linked to any personal information regarding visitors and users, that does not reasonably identify you directly as an individual, with third parties such as our business partners and trusted affiliates for the purposes outlined above.

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of the Website may then be inaccessible or not function properly.
- **Promotional Offers from the Company.** If you do not wish to have your email address or other contact information used by the Company to promote our own or third parties' products or services, you can opt-out by sending us an email stating your request to admin@id-queue.com. If we have sent you a promotional email, you may send us a return email asking to be omitted from future email distributions. This opt-out does not apply to information provided to the Company as a result of a product purchase, warranty registration, product service experience or other transactions.
- **Targeted Advertising.** If you do not want us to use information that we collect or that you provide to us to deliver advertisements according to our advertisers' target-audience preferences, you can opt-out sending us an email stating your request to admin@id-queue.com.

We make every effort to promptly process all unsubscribe requests. You may not opt out of service-related communications (e.g., account verification, transactional communications, changes/updates to features of the Services, technical and security notices).

We do not control third parties' collection or use of your information to serve interest-based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("NAI") on the NAI's website.

Accessing and Correcting Your Information

You can review and change your personal information by logging into the Website and visiting your account profile page, where you can also change some of your data sharing preferences in your profile settings.

You may also send us an email at admin@id-queue.com to request access to, correct or delete any personal information that you have provided to us. We may not be able to modify or delete your information in all circumstances. We cannot delete your personal information except by also deleting your user account. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

Proper access and use of information provided on the Website, including User Contributions, is governed by our terms http://id-queue.com/wp-content/uploads/2021/05/Website-Terms-of-Use_ID-Queue.pdf

Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. All information you provide to us is stored on our secure servers behind firewalls.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the Website like message boards. The information you share in public areas may be viewed by any user of the Website.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website. Any transmission of personal information is at your own risk. We

are not responsible for circumvention of any privacy settings or security measures contained on the Website.

Links to Other Websites and Services

Our Website may contain links to third party websites of our business partners, advertisers, and/or social media sites and our users may post links to third-party websites. When you leave our Website and go to another site, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for their policies. We have no control over, do not review, and cannot be responsible for, these outside websites or their content. Please be aware that the terms of this policy do not apply to these outside websites. We strongly recommend that you read their privacy policies and terms and conditions of use to understand how they collect, use, and share information.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page with a notice that the privacy policy has been updated on the Website home page. If we make material changes to how we treat our users' personal information, we will notify you through a notice on the Website home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Website and this privacy policy to check for any changes.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at: admin@id-queue.com.